



Last updated 3/25/21

## Community Partner FAQs for COVID-19 Vaccine-Related Questions

### Eligibility

Q: I'm eligible for a vaccine, how do I sign up?

*We have recently changed the way we are registering individuals. We are now using the Get Vaccinated Oregon (GVO) Tool to register individuals interested in receiving the COVID-19 vaccine. Please register through the GVO tool by [clicking here](#).*

#### **What does this tool do?**

- *Tells you if you are currently eligible to receive a vaccine. The tool will allow you to register even if you are not currently eligible but will be soon.*
- *Signs you up to receive important vaccine eligibility updates.*
- *Helps you create an account and find a vaccination provider when you are eligible to receive a vaccine.*
- *Alerts you by email, text, or voice call when Yamhill County Public Health (YCPH) opens new vaccine clinics and gives you instructions on how to schedule an appointment to receive a vaccine.*
- *Allows YCPH to create targeted vaccine clinics for those that are currently eligible.*

*This tool does not allow you to directly schedule a vaccination appointment – it will simply collect your information and eligibility status. When YCPH opens a vaccine clinic for eligible individuals and are accepting appointments, GVO will alert you by email, text, or voice call and provide instructions on how to make an appointment.*

*If you are having difficulties registering, please call 503-474-4100 or 211 for help.*

Q: I got my first vaccine dose in a different state where I was eligible. I need to get my second dose in Oregon but I'm not eligible in Oregon yet. What do I do?

*Oregon will consider you categorically eligible if you were eligible in another state and received a first dose, but you have since moved to Oregon and need a second dose. Contact your local public health authority if this situation applies to you. You will need to provide documentation of your first dose that shows which vaccine you were given. The vaccinator must document both doses in Oregon's Immunization Information System (ALERT IIS). Vaccine administrators will not provide second doses as a matter of convenience. If you traveled out of state or a long distance for your first dose, you must return to that same site for your second dose.*

Q: I What if I have registered with you previously?

*We believe that the majority of individuals on our registration list have been able to receive the vaccine, but those who have not will need to use the GVO tool. Unfortunately, there is not a way to transfer previously registered individuals into the GVO tool. You will need to register using the GVO tool. We apologize for the inconvenience.*

Q: What does "medically fragile" mean?

*It can broadly be considered as a chronic physical condition which results in a prolonged dependency on medical care or which daily skilled nursing or other caregiving is required.*

Q: Who is considered a parent/caregiver of a medically fragile individual?

*Any family member or non-family member providing specific care for a medically fragile child or adult at home.*

Q: Who is considered a caregiver of an adult/child with a medical condition or disability?

*Adults and age eligible children qualify for the vaccine if they have a medical condition or disability that requires home services from **outside** healthcare personnel or direct care personnel. If someone helps provide care to the adult or child described above, they would also qualify for the vaccine.*

Q: Who are the next groups to become eligible?

**Group 6 of Phase 1b** are **now eligible** and includes the following groups (previously this group was eligible March 29<sup>th</sup>, but Yamhill County received approval to vaccinate this group a week early):

- Adults 44-64 with one or more CDC-defined underlying health conditions ([see the full list here](#))
- Certain frontline workers including:

- Migrant and seasonal farm workers
- Seafood and agricultural workers
- Food processing workers
- People living in low-income senior housing, senior congregate and independent living facilities
- Individuals experiencing homelessness
- People currently displaced by wildfires
- Wildland firefighters

**Group 7 of Phase 1b** will be eligible no later than **April 19, 2021** and will include the following groups:

- Frontline workers as defined by CDC ([see the full list here](#))
- Multigenerational household members
- Adults 16-44 with one or more CDC-defined underlying health condition ([see the full list here](#))

**Phase 2** will be eligible no later than **May 1, 2021** and will include the following groups:

- All Oregonians 16 and older

## Scheduling an Appointment

Q: I am in Phase 1a/an older adult and I have registered with you, but I still haven't received any contact to schedule an appointment! What is taking so long?

*YCPH apologizes for the delay. Unfortunately, the vaccine supply is much smaller than the number of people who are eligible and want vaccine. They ask that community members please be patient as vaccine doses continue to be limited. YCPH is working to vaccinate people as quickly as possible and will call or email you when there is an appointment available for you. You may also be receiving communication from your primary care provider or pharmacy in the coming weeks. YCPH is coordinating with local healthcare providers and pharmacies and they may reach out to you with instructions on how and where to get vaccine when doses are available.*

Q: My spouse/child and I are both scheduled for the same day but at different times, can we come in at the same time?

*Yes, as long as you both have confirmed appointments for the same day, you can both get your vaccine at the same time.*

Q: Is there a "standby list" I can register for if there are doses available at the end of the day?

*YCPH does not have a formal standby list as they call eligible people that have already registered with YCPH to come for end of day, leftover doses.*

## Q: How many people are getting vaccinated each week in Yamhill County?

*The number of people YCPH can vaccinate is dependent on the number of vaccine doses we receive from the Oregon Health Authority. Unfortunately, the vaccine supply is much smaller than the number of people who are eligible and want vaccine. YCPH asks that people please be patient as vaccine doses continue to be limited. YCPH is working to vaccinate people as quickly as possible.*

*As of early March, YCPH is expected to receive at least 1,500 doses weekly for at least the next several weeks.*

## Getting Your Vaccine

### Q: How much will it cost?

*COVID-19 vaccines will be free for you. You do not need health insurance. If you have health insurance, YCPH or the vaccinating partner may charge your insurance company an administration fee for giving you the vaccine. This means that you may be asked for your insurance information when you get the COVID-19 vaccine. Vaccine providers cannot charge you for giving you a vaccine, but it is important that you bring your insurance information if you have health insurance.*

### Q: I would like to get the Johnson & Johnson vaccine, when will it be available? Can I be on a list to receive it?

*Yamhill County received a very small number of doses of Johnson and Johnson vaccine and do not anticipate getting more until April. Due to the overall small supply of all vaccines and the high demand for them, YCPH is not able to have people on registration lists for specific vaccines. You will be offered the vaccine that is available and YCPH recommends that those who want the vaccine take whichever they are offered. You can always decline an appointment if you choose.*